

BetAnsell's & Ansell Bookmakers Terms of Business.

12/05/2014 – All Previous Terms of Business Cancelled

1. ABOUT

Ansell's, Ansell Bookmakers, ansellbookmakers.co.uk and betansells.co.uk are trading and domain names managed and operated by C.G. Ansell & Son. All bets placed via these names are the responsibility of C.G. Ansell & Son. We are Licensed Bookmakers in the U.K. Licence Number.: Ansell Bookmakers, 207 St Albans Road, Watford, Herts, WD24 5BH. admin@betansells.co.uk

2. PAYMENT METHODS ACCEPTED

Our terms of business are Cash & Debit Card only. We do not accept Credit Cards, or offer Credit and no employee of this firm is authorized to offer credit.

3. ANSELL'S TERMS OF ACCEPTANCE

By law, no person under the age of 18 years may place a bet. We therefore also reserve the right to refuse entry and/or to refuse a bet from any person who we feel may be in contravention of this rule. The placing of a bet with Ansell's signifies your acceptance of these rules whether you have familiarized yourself with them or not. We reserve the right to refuse the whole or part of any bet offered. These rules will apply with the exception of any amendment or additions which may be notified by reference to this website, in a copy of our printed rules, in a communication sent to clients receiving statements, as a notice in any of our branches or by publication. Any individual rules, terms or limits also publicised on our slips or coupons is considered part of our terms of business. In the event of any rules not covered here, please refer to our on-line rules at www.betansells.co.uk. Our staff are instructed not to hand back any original betting slip to any customer under any circumstances and were this to happen the bet will be deemed not to have been accepted. Any attempt by a customer to tamper with either the original betting slip or receipt may invalidate the bet. Should Ansell's be unable to locate the top part of any bet and/or validate it's authenticity in the scanner & computer then the bet has not been accepted by Ansell's. Accordingly any subsequent claim for payment will be refused. Should no official S.P. be returned all wagers struck at S.P. will be void. We do not accept Postal Bets, email bets, bets pushed through letterboxes, bets left on answer machines etc and any such bet will be void win or lose and stakes refunded. Wagers will be executed in accordance with 'The SIS Results Service' and 'The Racing Post' programme of the day and with the results as reported by SIS and The Racing Post, palpable errors excepted. Minimum Stake – The minimum total stake per betting slip in branch is £1 (unless otherwise indicated) although if a bet is inadvertently accepted below the minimum stake per slip the wager will stand. Subject to these rules, bets will be accepted for Horses running at any meeting held under Jockey Club or National Hunt Rules in the U.K. We also accept bets for Horseracing in Ireland and for any foreign race meeting which may from time to time be advertised in our offices, website or in the National Press. We also accept bets for Greyhound racing at BAGS and BEG Meetings and for Open races at minor meetings. In addition Bets are accepted for Sports events, Events of Public interest, Virtual Events and Numbers Games when advertised.

4. TIME OF ACCEPTANCE & THE 'OFF'

For bets placed in our Branches both the capture time at placement together with time of receipt of cleared payment will govern settlement. Where cash has not been received or a Debit card not cleared before the off we reserve the right to make the Bet(s) concerned void win or lose. The onus is with the Customer to allow sufficient time for clearance and Ansell's will not be held responsible for the outcome of any delay (a) We accept bets up to the "off" for Horse, Greyhound & Virtual racing. Where the official "off" of a race/event is not announced then bets are accepted up to the advertised start time. Any bet(s) that is inadvertently accepted or for which payment is made after the officially recorded 'off time' will be void unless we are satisfied that the bet was placed without any unfair advantage. Any bet inadvertently accepted after an event has finished will be void. In such circumstances Singles will be refunded and in multiple bets the void selection will be treated as a non runner. (b) Where we offer a "betting in running" market such as a Live TV football match then bets are accepted after the "off" and the correct price ruling at that time will govern settlement of the wager. Please note that "betting in running" odds can be suspended from time to time and in a case where this occurs and no betting is available, the odds laid will be those immediately available after the wager was struck. (c) Exceptions to rules above, are football matches where the bet will stand up to 5 mins after the start providing there have been no goals scored or players sent off and bets for; American football, baseball, basketball, Golf, tennis, snooker/pool, rugby, motor sports, speedway, ice hockey, bowls, cycling, darts, cricket, hurling which will also stand providing no unfair advantage is gained by either party.

5. PALPABLE ERRORS

Despite every effort to ensure complete accuracy, we cannot be held responsible for any typing, human or other error which leads to any errors or omissions, including the announcing, publishing or marking of odds, handicaps, place terms, runners or results other than those intended, or bets being taken which contravene these rules. In cases where a bet has been taken by error at an incorrect price, the bet will be settled at the correct price and place terms available, at the time the bet was placed. Other errors will be corrected in the same manner

6. PAYMENT OF WINNINGS

Any bet that cannot be substantiated as Bona Fide by either our photographic, digitally scanned or telephone records will be made void win or lose and we reserve the right to withhold payment until such verification has taken place. All bets are settled on the Official Result. Winnings may be collected from any of our Branches, by Post or by BACS payment on presentation of winning ticket. For the Safety of our Staff we control the amount of cash available on our premises and we reserve the right to make payment for large winnings by way of cash, bacs, and cheque or by way of refund to the original Debit Card offered. We also reserve the right to make payment of large winnings for any bet(s) paid for by Debit Card back to the original card only. No claims for payment for bets placed in branches will be entertained unless made within 6 months of the final event(s) taking place. In the event of any overpayment to a customer we reserve the right to deduct the amount of overpayment from any subsequent customer returns.

7. MAXIMUM PAYOUTS

The following are the maximum amounts that can be won in respect of any one day's business, slip or event by any one customer or group/syndicate of customers, acting together, who have backed the same combination of selections including bets from the same source. These maximum payouts and winnings will apply regardless of any prices taken or potential winnings shown upon receipt and to bets that have been placed through one or more betting channels (i.e. internet, text, telephone betting or licensed betting office's). Where bets have been placed on different days, the maximum amount that can be won in one day's betting is determined by the day on which the final race/event on each bet is resolved, rather than the day on which each individual bet is placed. Where selections taken from the different categories listed below are combined in multiple or accumulative bets the lowest maximum winnings limit will apply.

(a) Horse Racing Great Britain & Ireland: Single Bets – No Limit.

All other Bets including Ante Post: Where all the selections are in races fully covered by a full SIS service – Shows, Offs and Results £100,000.

When one or more selections are not covered by a full SIS service £50,000. Horseracing in All Other Countries £25,000.

(b) Greyhound Racing WIMBLEDON, HOVE, ROMFORD & CRAYFORD, £25,000. GREYHOUND RACING At Other Listed Tracks where bets are accepted and all UK Mainland open races at any other tracks where runners are published in the racing post and Irish open races at any other track where full form is published in the racing post £10,000.

(c) Tricasts (Horses & Greyhounds) £10,000

(d) Football Betting (Ante Post, Season Bets, Midweek, Weekend Matches, World Cup, European Cup) £50,000.

(e) Athletics, Australian Football, GAA £ 10,000.

(f) Rugby League & Rugby Union Club Matches £50,000

(g) Golf Betting £50,000

(h) Irish Lottery & 49's Daily National Numbers betting £25,000

(i) Virtual (Computer) Racing £25,000

(j) Any Other Numbers Betting not already covered by above £25,000

(k) Sports Betting not already covered by above £50,000

(L) Non-Sporting Event Betting £25,000. Unless advertised otherwise.

Should your selections be mixed e.g. from more than one type of racing or sporting event, then the lower maximum payout will apply in all cases. Where a palpable error in respect of a price for any event, sporting or otherwise, is made by any of our staff or as a result of a wrongly transmitted price across our screens or computer systems we reserve the right to rectify the error when it comes to our attention

8. EACH WAY BETTING (HORSERACING)

8 or more runners: 1/5 odds 1-2-3 . **5-6-7 runners:** 1/4 odds 1-2 **2-4 runners:** win only.

Handicaps: 16 or more runners: 1/4 odds 1-2-3-4 , **12-15 runners:** ¼ odds 1-2-3.

Place only wagers at are not accepted (unless specially advertised) and if taken in error the stake will be halved and invested as an each-way bet.

9. CONCESSIONS – (APPLICABLE TERMS WHEN CONCESSIONS ARE ADVERTISED IN SHOP)

The maximum additional payment due to any combination of bonuses or concessions offered including : percentage bonus, , best price guarantee, disqualified winner etc is £1,000.00 No concessions including those for Lucky Bets are applicable to bets at Ante Post, Tote Returns, Foreign Racing, Virtual Racing, The Grand National or bets including selections struck at other Bookmakers odds.

a) Best Price Guarantee we offer Guaranteed Odds on selected races or at selected times every day. Please enquire as to the races or times available or see in shop advertising. Where we offer guaranteed odds customers who take the price in accordance with the offer will receive S.P. if greater than the price taken ie they will receive the best price. If there are any withdrawals and rule 4 applies, customers will receive the price after rule 4 or SP whichever is the greater. Applies only to bets struck on the day of event

b) Payout on Disqualified Winners We pay out on Disqualified Winners for singles only in addition to the official result on horseracing in the UK & Ireland only.. Additional Exceptions to this rule when the “Official Result” only will apply are the following: a) All racing outside the UK & Ireland b) Where the winner is found to have taken the wrong course c) If a race is subsequently declared void for whatever reason, then all selections for that race will be treated as non-runners and stakes refunded. d) a result given in error by the judge .e) a horse subsequently found to be carrying the wrong weight or a jockey failing to weigh in. f) a bet placed on the Favourite Points market or any distance market; a bet placed on a two runner race or a special match bet or a bet placed in a “without the favourite market” g) any multiple bet or single within a multiple bet. **c) Lucky 15.31.63 / Strike Lucky Bonuses** Double Odds & Treble Odds, together with percentage bonuses apply to U.K. Horse and Greyhound racing only. Applies to Win Only or the Win part of an each way bet only. No bonuses are applicable where a non-runner is included.

d) Price Match – Available in Shop Only Whilst we retain the right the right to refuse the whole or part of any bet offered For established customers betting at regular stakes we will, upon request, endeavour to match any price currently available from selected major bookmakers. Minimum and Maximum stakes may apply. Customers must clearly state the price and which company it is available from and we will then confirm availability and verify bet availability.. We do not accept requests for ‘best price’ and such a request will result in our own price being offered. Only one company’s prices will apply through out the slip. Where a mixture of prices is laid in error the prices will revert to Ansell’s prices. Only one company’s prices will apply to bets from the same customer / group/syndicate for bets on the same event. For all bets including those on coupons Ansell’s & regardless of company’s prices laid Ansell’s rules, limits apply and rule 4 deductions if applicable will remain based upon our own market at the time the bet was struck.

10. DOUBLES, TREBLES, ACCUMULATORS

Are accepted Win and Each-Way. Each-Way being calculated on a WIN to WIN, PLACE to PLACE basis, e.g. as separate Win and Place transactions.

11. FAVOURITES

First and Second Favourites WIN ONLY are accepted in singles, doubles, trebles, accumulators. Where two or more start at the same price, the stakes will be divided. The first favourite is the horse quoted in the Starting Price returns at the shortest price. If there are two horses at the shortest price, they are joint first and second favourites and in the case of three horses at the shortest price they are joint first, second and third favourites. Un-named Third favourites are not accepted and any taken in error will be void d. Where each way is requested the place stake will be invested to win in addition to the win stake.

12. FAVOURITES POINTS MARKETS

Where no official result is declared the race will be void and bets settled in accordance with section g) 25 points for a win, 10 points for second, 5 points for third. Where there are joint favourites the one with the lowest racecard number will be taken. Where a Industry SP is returned this will take precedence over any other declared SP and the favourite will be determined by the final show of betting. If no SP is returned, the favourite will be based on the final show of betting transmitted by SIS. Where no betting shows are available the favourite will be the first runner quoted in the Racing Post betting forecast. If the favourite is withdrawn and no new market formed, the second favourite will be substituted for the favourite. All bets will be settled on the official result after the weigh-in. If the meeting has 3 or more races abandoned or declared void, then all bets will be void unless a winning market has already been established, in which case all bets stand. When only 1 or 2 races are abandoned or declared void, bets will be settled with a default figure of 10 points used for each abandoned or void race. In the event of a walkover, the favourite will be awarded 25 points. In the event of a dead heat the points will be divided.

13. JOCKEYS’ MOUNTS

Bets on Jockeys' Mounts are accepted at S.P. only. The numbers of doubles, trebles or accumulators and the races must be specified. If a Client selects three doubles and a treble on a nominated jockey's mounts with no time or races specified and he has more than three mounts the bets will be settled in proportion. If he has only two rides the bet will be settled as if the third selection was non-runner. Doubles, trebles etc., on a Jockey's Mounts where he is riding at two meetings in one day (including evening racing) and no meeting is specified will be executed at the first meeting at which he rides after the wager is received. Where a single bet is placed concerning a Jockey's Mount and it is un-timed it will be taken for the next advertised race to be run in which that Jockey has a mount. This settling also applies to Owners and Trainers selected. Through the Card Bets will be settled for all possible races at that meeting.

14. OWNERS AND TRAINERS SELECTED

These wagers are accepted at Starting Price. The 'Selected' is the owners or trainers horse starting at the shortest price. If two or more start at the same price the stakes will be divided. Where such selections are backed in accumulative bets they will be settled in the same manner as Jockeys' Mounts.

15. MEETINGS CHALLENGE

(a) A winning joint or co-favourite counts as a winning favourite. (b) A withdrawn favourite counts as a losing favourite. (c) If fewer than 3 races are completed at either meeting, all bets will be void. (d) Void races do not affect the result of a meeting challenge, unless Rule (c) applies. (e) A favourite which dead-heats for first place counts as a winning favourite. (f) In the event of no starting price being returned the horse with the lowest price in the Racing Post betting forecast will count as favourite. (g) Walkovers will be ignored for challenge purposes.

16. JOCKEY CHALLENGE

a) The result of a jockey challenge is determined by a jockey's actual rides. b) If either jockey in a jockey challenge does not ride in at least 1 race, all bets will be void. c) Void races do not alter the result of a jockey challenge, unless Rule (b) applies. d) A jockeys mount which dead-heats for first place counts as a complete winner for challenge purposes. e) A jockeys mount which walks over counts as a winning ride. f) A jockey challenge selection may be combined in a multiple bet with a meeting challenge selection. However, if the jockey challenge and meeting challenge involve races at the same meeting, a special price will be applied which accurately reflects the related nature of the selections. The combined odds of the two individual selections will not be used for settlement purposes, even if entered on to the system or on your receipt.

17. TRAP CHALLENGE

a) Bets are acceptable win only. b) Dead Heat rules apply to all bets. c) Dead Heats in individual races will be treated as winners. d) The result will stand irrespective of any void races or abandoned meetings. e) Where a B.E.G.S Challenge is offered it will be the results from this coverage only that will count.

18. DISTANCE BETTING

The maximum winning distance per race is 12 lengths for flat races and 30 lengths for national hunt races (incl. national hunt flat races). Official winning distances are calculated as follows: Dead Heat $0\frac{1}{4}$ Length 0.25, Nose 0, Neck 0.3, Short Head $0\frac{1}{2}$ Length 0.5, Head $0\frac{3}{4}$ Length 0.75. In the event of a horse finishing alone, the maximum winning distance will apply. In the event of a walkover, 5 lengths will be awarded for a flat race, 12 lengths for a national hunt race. The winning distance in a race will be the officially declared distance between the first two horses past the post that have completed the race, followed the correct course and carried the correct weight. If a meeting has 3 or more races abandoned or declared void, then all bets will be void unless a winning market has already been established, in which case bets will stand. When only 1 or 2 races are abandoned or declared void, then bets will be settled with a default distance used for each abandoned or void race: 2 lengths for a flat race and 10 lengths for a national hunt race. Where no official result is declared (e.g. no finishers) the race will be void.

19. GREYHOUND RACING

We accept bets Win or Each-Way at all meetings which are run under the auspices of the Bookmakers Afternoon Greyhound Services (BAGS) and covered live by SIS and for meetings covered by full form in the Racing Post. Bets are also accepted for such other meetings which are nominated or as advertised from time to time in a branch or the press. Bets accepted for greyhound meetings which have not been specified will be declared void win or lose. Unless otherwise requested a 'through the card' commission will be settled for the number of races advertised. **a) FAVOURITES:** First and Second Favourites only are accepted Win only in singles, doubles, trebles and accumulators. Third favourites are not accepted and any taken in error will be void. **b) FORECASTS:** Are accepted in singles, doubles and trebles. Forecast accumulators are only accepted when contained in a Forecast Yankee bet. Forecast bets will be settled at

the Starting Price Computer 'Straight Forecast' dividend unless special forecast odds are specifically advertised or available. In the event of one selection in a Forecast or Forecast Double being a non-runner then the stakes in that particular race will go on the remaining selection for a win. In the case of non-runner in a Forecast Treble the stake will be split on the remaining selections and settled as a forecast double. **Each-Way Betting: 8 or more runners:** 1/5 odds 1-2-3. **5,6 or 7 runners:** ¼ odds 1-2. **2-4 runners:** Win only. **c) Void Races** – In the event of any race being declared void and not re-run all selections will be treated as non-runners, including favourites. Where a race is rerun all bets concerning that race will stand for the re-run at Starting Price unless mutually called off before the re-run. **d) Withdrawals** - Where an early price or board price is taken and then any dog is withdrawn from the race then all bets placed prior to the withdrawal will be settled at SP. For the purpose of convenience the rules under this section apply specifically to Greyhound Racing, but all rules with regard to the general conduct of business apply equally to greyhounds as to horse racing. **h) Greyhound Tote Returns** -Bets at Greyhound Tote returns are not accepted, any bet taken in error will be settled as follows: FORECASTS – as the S.P. Computer Forecasts returned. If no S.P. Computer Forecast is returned and if no special pre-race forecast betting has been specifically made available/advertised then the forecast will be made void. WIN AND EACH-WAY BETS – at S.P. PLACE ONLY BETS – stake halved and treated as an each-way bet at S.P. odds. If no Starting price is returned, bets will be void.

20. COMPUTER STRAIGHT FORECASTS

Straight Forecasts are accepted only in races of three or more runners. Should a bet be accepted in error on a two-runner race, or a race be reduced to two runners, Straight Forecast bets will stand, and be settled as a Single, at SP, on the horse named to finish first. Straight Forecast bets where only one selection is made, or in races where one horse finishes alone, will be settled at SP Singles. If no Straight Forecast dividend is declared, bets will be settled on a dividend based upon the final prices of the winning selections. Should there be no prices or Tote dividend available, Forecast bets will be void for settlement purposes. If a selection becomes a non-runner, Forecast bets involving that selection will be settled as a win Single on the other runner. In a Combination Forecast, where a selection becomes a non-runner, the total stake of the bet will be divided equally between the possible Forecast combinations, using the remaining selections and the Forecasts which include the non-runner will be settled as win Singles. For example: £1 CFC on horses A, B and C, where C becomes a non-runner. The bet reverts to a £1 RFC on horses A and B, plus a £2 win on each of horses A and B. Forecasts are accepted in Singles, Doubles and Trebles only. Accumulators are accepted only as part of a Forecast bet special package (eg: Forecast Yankee). If otherwise taken in error they will be settled as Trebles with the stakes equally divided. Unnamed first favourites with a named selection or race card number are accepted in Forecast Single bets. Any such selections included in Forecast Doubles, Trebles and Accumulators (or Tricasts) will be void. Should the first favourite and the named selection be the same, the Forecast will be void. In the case of joint first favourites the bet will be settled proportionately and if one of the joint favourites is the same as the named selection, that part of the bet will be void.

21. TRICASTS

Tricasts for selections to finish 1st, 2nd and 3rd in the correct order are accepted in races for which an official Tricast dividend is returned. Selections may be named although race card numbers will be taken, providing there can only be one interpretation of the required selections. Tricast bets are accepted on all handicap, nursery and rated stakes handicap races where 8 or more runners are declared and six or more actually run. If there is any ambiguity with one of the written selections and the other two selections are clear the bet will be settled as a Forecast, in the order written. Similarly, if a Tricast bet includes an unnamed favourite, this will not be deemed a valid selection and the bet will be settled as a Forecast on the other selections. Tricasts are accepted in Singles only. If a Tricast Double is accepted in error, the total stakes for the doubles will be divided equally as Tricast Singles for the selected races. A similar rule is applied to Tricast Trebles etc. Instructions for permutations must be specific; otherwise the bet will be settled as a Straight Tricast to the stake available. For the purpose of settlement it should be noted that a permutation is a series of straight Tricasts. 'Any to Come' or 'If Cash' bets are not accepted and, if taken in error, the ATC or 'If Cash' instructions will not be actioned. Tricasts will be settled in accordance with the official Tricast dividend. Should selections for a Tricast include a non-runner, the stake will be invested as a Straight Forecast on the remaining two selections in the order written, except for combination purposes (see below), with the non-runner being discounted. Should a Tricast include two non runners the Tricast will be settled as a Single. If for any reason, a Tricast is taken for a race for which an official Tricast return is not declared, settlement will be made as follows: Where all three selections run, settlement will be made as a Straight Forecast on the selections nominated to finish 1st and 2nd, with the selection of 3rd place being discounted. For the purpose of combination bets the stake will be invested as a full cover

Combination Forecast Bet. (All possible combinations, so for three selections there will be six possible combinations).

22. BOARD PRICES AND EARLY PRICES

Board Prices are laid in any race of two or more runners. 'Bar Prices' or advance shows e.g. 'First Show' before the show is known may be laid at our discretion. Should a horse or dog be withdrawn then no Board Prices will be laid after the time of withdrawal unless the market is re-formed. Should there be a transmission error subsequently corrected by the SIS (or equivalent) the bet will stand at the corrected price. Where a palpable error is made by SIS or any other employee the bet will stand at the correct price ruling at the time the bet was struck or the Starting Price whichever be the greater odds. The Board or Early Price taken about a selection will be applied to that selection in all bets on the slip unless the client specifically requests otherwise. If you wish to take a Board or Early Price please inform the cashier/telephonist who will record the price on your slip prevailing at the time of checking the monitor. Should a change of show be in progress when you request a price the cashier/telephonist is instructed to wait until the race show ends before marking the current price. Unless a price is verified by a member of our staff, bets will be settled at S.P. In the event you take a board price or early price and a horse is subsequently withdrawn then a Rule 4 deduction may apply – see rule **WITHDRAWALS**. For the rule appertaining to withdrawals in a dog race see rule **GREYHOUND RACING**. All Board prices or Early Prices are subject to fluctuation. Where a palpable error in respect of a price for any event, sporting or otherwise, is made by any of our staff or as a result of a wrongly transmitted price across our screens or computer systems, we reserve the right to rectify the error when it comes to our attention.

23. WITHDRAWALS

In all horse races, excluding Ante-Post Bets, if a horse is withdrawn without coming under starter's orders, it is treated as a non-runner. If there is insufficient time to form a new market, a deduction is made from all winnings (excluding stakes) in accordance with Tattersalls Rule 4 (c). The following scale of deductions apply dependent upon the current odds of the withdrawn horse at the time of withdrawal: 1/9 or longer odds on 90p in the £, 2/11 to 2/17 85p in the £, 1/4 to 1/5 80p in the £, 3/10 to 2/7 75p in the £, 2/5 to 1/3 70p in the £, 8/15 to 4/9 65p in the £, 8/13 to 4/7 60p in the £, 4/5 to 4/6 55p in the £, 20/21 to 5/6 50p in the £, Evens to 6/5 45p in the £, 5/4 to 6/4 40p in the £, 13/8 to 7/4 35p in the £, 15/8 to 9/4 30p in the £, 5/2 to 3/1 25p in the £, 10/3 to 4/1 20p in the £, 9/2 to 11/2 15p in the £, 6/1 to 9/1 10p in the £, 10/1 to 14/1 5p in the £. In the case of two or more horses being withdrawn before coming under starters' orders the total deduction shall not exceed 90p in the £. The above deductions will equally apply to our 'Early Prices' and to 'Board Prices' where they are taken before a withdrawal takes place and a new market has not been formed.

24. ANTE-POST BETTING

Ante-Post Bets are those offered on the following: i) Horse Racing prior to the final declaration stage. ii) Greyhound events up to and including the semi-final stage. Any bets accepted after the semi-finals or on a single race event where a price has been taken will be settled as Early Price bets and stakes refunded on non runners. In the event of a non runner all bets will be settled at starting price. iii) Sports events prior to the start of the event, with the exception of bets on a match, a single race event (e.g. Oxford v Cambridge boat race) or an individual heat/stage. iv) All special (non-sporting) events. b) Ante post bets are accepted on the principle that you lose your stakes if your selection does not participate. Stakes are therefore lost on competitors/teams that start an event and then withdraw. No Tattersalls Rule 4 deductions are made from winning bets except when a runner in a horse race is balloted out. In the event of a subsequent withdrawal Tattersalls Rule 4 (c) will apply. c) Where there has been Ante-Post betting on a race which does not actually take place, all single wagers on that race are void. If a horse is balloted out under the Jockey Club Rule 125, single wagers on that horse are void. In such circumstances, accumulative Ante-Post bets (win or place) will stand and be settled at the accumulative Ante-Post prices laid on the remaining horse(s). In the event of a race being postponed, bets will be decided in accordance with Tattersalls ruling. d) Where the same selection is backed to win two or more events in an Ante- Post accumulative bet, clients should note that specially reduced odds will apply and these odds will govern settlement. Should an Ante-Post bet be inadvertently accepted by our staff where the same selection is taken to win two or more events without the reduced odds being applied, the correct reduced odds applying at the time the bet was placed will govern settlement. e) Where a palpable error is made in the transmission of any Ante-Post price over our screen system or by our computer system or by a member of our staff giving out an incorrect price, the correct price will govern settlement. f) No consolations or bonuses are paid on any Ante-Post wagers even if placed on a speciality bet e.g. Lucky 15 etc. g) In the event of a race being postponed to another day: Ante-Post bets placed before the entries have closed will

stand and only be made void if the race is abandoned or made void, if the horse is balloted out/eliminated under the Jockey Club Rules of Racing, or if the venue or conditions of the event are changed. Ante-Post bets placed after the entries have closed will be void, except when the race is run at a later date at the same venue and entries for the race are not re-opened, in which case bets would stand.

25. UP AND DOWN BETS

Up & down bets will be taken as 'up and down' single stakes only. Clients requiring 'up and down' double stakes must clearly state this. If two horses in the same race are backed in an 'up and down' wager the bet becomes two singles, unless either horse is doubly engaged which will time the race. Each-Way SSA and DSA will be settled as each-way singles on each selection 'up and down' and not as separate win and place bets. When there is insufficient cash in hand to invest the full stake each way then the win part will be settled first and any remaining stake invested on the place bet, unless the client clearly requests 'equally divided' settlement, in which case the cash in hand will be divided equally between win and place. We only accept cross over bets on horse and greyhound racing and where accepted in error on other sports the cross over part of any bet will be void. The maximum that can be crossed is double your unit stake.

26. ANY TO COME BETS

This bet continues until the stake & winnings are exhausted. When the bets are made any-to-come each-way singles and there is insufficient stake money in hand to cover all the selections, the win stake will be invested on the first single, then the place stake will be invested on the first single and so on for all subsequent selections. All any-to-come bets are dealt with on this principle. When there is insufficient stake money in hand to cover reversed or combination forecasts in any one race, the amount will be equally divided amongst the forecasts involved. It must state distinctly from which horse or horses the any-to-come is taken. Any-to-come bets on to a forecast double must not exceed the original stake.

27. RELATED MARKETS & RELATED CONTINGENCIES

(a) Related Markets Multiple bets placed on related markets, whether sport or other (i.e. Man Utd to win League Cup, F.A Cup and Premiership as a treble or one horse to win two races or R. Nadal to win first round match and the tournament outright) have special prices (available on application). Any such bets placed at the individual odds will have stakes split and be settled as singles. **(b) Related Contingencies** multiple bets are not accepted where the outcome of one part of the bet contributes to the outcome of another. If taken in error the stakes will be equally divided where they clash. Example: £10 Double, Murray to win by 3 sets to 1 and to win the match outright is settled as 2 x £5 Singles at individual prices, however, where the related parts of the bet are resolved at different times the bet will be settled as instructed, with the price for the second or subsequent legs being determined at each individual stage.

28. AMBIGUOUS BET INSTRUCTIONS

General - In all bets where there is doubt as to whether win or each way is intended settlement will be for win. Where a Single Stake and selection appears settlement will be as a win single. When there is more than one selection and they are different events and there are no instructions Settlement will be for Singles. Doubles. Trebles, Fours, etc on a Win basis with total stake divided appropriately. When there are two selections given and they are in the same event settlement will be for a forecast in the order written, When three selections are given and they are in the same event, settlement will as a Tricast in the order written, where no Tricast is returned or where four or more selections are given in the same event settlement will be for win singles with the total stake apportioned .Where more than one selection and more than one stake appear on a slip, and it is unclear as to which stake is intended to each selection Settlement will be in the order of top stake applied to Top selection, Second Stake to Second Selection and so on. **(a) Forecast or Tricast** - Where there is any dispute as to whether intentions are for a Forecast or Tricast Forecast will prevail. **(b) Too Few Selections** – Should fewer than the required number of selections be given for the number of doubles, trebles, accumulators etc. then a non-runner or non-runners will be substituted. **(c) Too Many Selections** – Should too many selections be given settlement will be as a full cover bet on those selections and a proportionate amount paid e.g. 10p Yankee five selections will be settled as a full cover bet on those selections (Canadian) and paid accordingly. **(d) Selections Repeated** – Where the same selection is included more than once in a multiple bet, the second or subsequent times it appears it will be treated as a non runner.

29. AMBIGUOUS SELECTIONS

An incorrect spelling is not necessarily invalid providing intentions are clear. (a) When it is unclear as to whether horses or dogs are intended Horses will take preference when names or favourite are given and Greyhounds will take preference when numbers are given. (b) When both number and name are given Names shall prevail. (c) When selection given could be interpreted for more than one selection in an event

for single bets the stake will be apportioned between the possible selections and in multiple bets the selection will be made void.(d) Where the intentions are so ambiguous we consider it impossible to define the customer's intentions we reserve the right to make the selection void. (e) Should a time & meeting only be stated with no selection given then a void selection will be inserted. (f) Suffix – Where two horses which are only differentiated by the suffix of the country of their origin run on the same day, wagers will be settled on the time given for the horse concerned. Similarly should a horse be doubly engaged it will be settled on the time given and be treated as a non runner for the other race. Should no time be given then you will be on the first horse to run after acceptance. If however, one of the two horses had run before the wager was accepted then the bet will be considered as being for the horse still to run. The same principle will apply to a horse and greyhound having the same name.

30. INCORRECTLY STAKED

(a) Understated or Underpaid– Should insufficient cash be staked on a coupon or betting slip then the amount staked will be apportioned equally over the bet e.g. a bet totalling £20 placed but only £10 staked then the bet will be settled as 50% of the correct returns. This will also apply to amount actually paid rather than that recorded on the slip when it is evident that payment actually received is less than stated. **(b) Overstaked or Over Paid** - When a bet is over staked to the given instructions the excess money will be refunded once all selections have run.

31. INCORRECTLY TIMED & UN-TIMED WAGERS

Un-Named Selections –The following apply for both horse and greyhound wagers: **Meeting Stated**: Settlement will be for the next race to be run at that meeting. **Meeting Not Stated** (or **Unscheduled**): Settlement will be for the next scheduled race to take place after acceptance. Through the Card: instructions with no meeting stated or an unscheduled meeting will be settled for the next B.A.G.S. meeting due to commence following the time of acceptance. Where all B.A.G.S. meetings for that day have already commenced, the selections will be treated as non-runners and the stakes returned. **Named selections** - The name will stand as the selection, irrespective of whether it is incorrectly timed or numbered in any way. Where a selection is timed for a race that has already been decided the selection will be treated as a non-runner. **Doubly Engaged** – Where a named selection is doubly engaged and is timed by the client it will be considered a wager for the race timed only. Where the selection is un-timed or timed incorrectly the wager will be taken as for the race in which it runs.

32. TOTE BETTING VIA TOTE DIRECT

Ansells Bookmakers are authorised to accept Tote Bets on behalf of Tote Direct for Horserace meetings in Great Britain and Ireland. All such bets are transmitted to Tote Direct and are placed under Tote Direct's rules for inclusion in the Tote Pools for that day. Please allow a minimum 15 minutes before the first selection runs to place Placepot, Jackpot & Scoop 6 bets

33. TOTE BETTING WITH ANSELLS & BETS AT TOTE RETURNS WHEN NOT ENTERED INTO POOL

The following rules apply when a Customer chooses intentionally or otherwise to bet with Ansells at Tote Returns instead of directly into the Tote Pool, or for any reason, technical or otherwise should bets fail to be included in the pool: a) Tote Jackpot – This will be treated as an S.P. Win Accumulator) Scoop 6 – This will be treated as an each-way S.P. Accumulator (£2 Scoop 6 =£1 e.w. acc) Both the above two bets will, in the above instance(s) be subject to our normal maximum payouts. c) Tote Placepots, Quadpots, Trifectas, Exactas, Win and Place – These will be settled on their respective Tote Dividends declared for that day but will be subject to: (1) Win & Each Way Singles will be subject to a maximum of 4 times the S.P.(2) Tote Exacta will be subject to a maximum of twice the CSF in proportion to stakes. (3) Tote Placepot will be subject to a maximum payout of £25,000.00. (4) Any other bets at Tote odds not entered into the Tote Pool will be made void win or lose.(5) Where any item is not covered by Tote Direct's Rules then our rules of betting will apply.

34. POSTPONEMENTS, RE RUNS & VOID RACES

(For ruling applicable to Ante Post Betting see Rule 24 Ante Post,) Where a race is postponed singles may be cancelled by mutual consent prior to the re run but will stand for all multiple bets. However, where a Price has been taken, settlement will be at the Starting Price returned on the re-run Should a race be declared void and not re-run, all selections will be treated as non-runners.

35. OVERSEAS RACING

The following are intended for guidance only in countries where there is no S.P. market in operation. In these circumstances bets are accepted at Pari-Mutuel returns subject to the limitations shown below: a) Win and Each-Way Bets – The place part of which will be settled in accordance with the returned dividends. Horses in the same ownership are generally coupled on the WIN POOL only. b) In countries

where additional Place Pools operate e.g. USA, the place portion of the bet will be settled in accordance with the '123 Show Pool' unless Place Pool is specifically requested) Straight or Dual Forecasts are accepted depending on the type of forecast in operation. Should the instructions be for a Straight or Reversed Forecast and a Dual Forecast is returned then the total stake will be invested as a Dual Forecast. Should the instruction be for a Dual Forecast and a Straight Forecast is returned then the stake will be divided and settled as a Reversed Straight Forecast. d) Un-named favourites and Jockey's Mounts are not accepted and if taken in error the selection will be settled as a non-runner and the stake returned. e) Board Prices and UK Industry Starting Prices may be offered for certain feature races abroad. Where a 'UK industry S.P.' is available then all starting price wagers will automatically be settled at that 'Industry SP'. Should you alternatively wish the Pari-Mutuel returns, e.g. the Foreign Tote, then you should state 'Pari-Mutuel' when you place your bet. In cases where no 'UK Industry S.P.' is available then all starting price wagers will be settled at the Pari-Mutuel returns. f) All bets on "Foreign Racing" e.g. racing held outside the UK and Ireland, are accepted on the basis that the "official result" only will apply to all wagers, no "First Past the Post" or "Double Result Concession" will be paid. g) Not all foreign racing operates a Pari-mutuel, e.g. South Africa operates similar to the UK and Board Prices may be taken. h) Where "Guide Prices" only are given, Board Prices are normally available to stakes up to £100. Sums over this amount subject to our discretion – please enquire. i) Forecast betting – at time of print the following applies: French Racing Italian Racing Less than 4 Runners– no Forecast available – no Forecast available 4 – 7 Runners 4 – 5 Runners – Straight Forecast only – Straight Forecast only 8+ Runners 6+ Runners – Dual Forecast only – Dual Forecast only. Please note that in some rare cases when horses are coupled in 8 runner races in France or 6 runner races in Italy, straight forecasts only will be allowed. SIS (or equivalent) will clearly flag up such occasions. In the event the foreign racing authorities alter any of their bet acceptance terms from the above, then bets will be settled under their new terms.

36. MARK SENSE SLIP / QUICK FILL TYPE SLIPS

It is the customer's responsibility to ensure that the selections registered on the receipt together with the event, date and if applicable draw number represent those requested on the mark sense slip. Any error can not be corrected after the event Ansells will not be held responsible for any such errors.

37. NUMBERS BETTING GENERAL

If an ambiguous number is given settlement will be across all possible interpretations allowed with stake apportioned. Where a selection is illegible the selection will be ignored and bets will stand for the remaining selections. If a Customer takes the same number twice the second or subsequent time it is selected it will be treated as a void number and settled accordingly. Numbers bets may not be coupled with any other betting event nor may two or more draws be combined in accumulative bets. No additional bonuses, consolation dividends or enhanced odds will be paid on Numbers betting.

38. IRISH LOTTERY

Customers may select one, two, three, four or five numbers from the six drawn or they may also include the bonus ball. a) Bets settled at accumulative odds. Odds are subject to fluctuation. b) Only numbers from 1 to 45 are allowed. Odds will apply to the valid numbers only. For example, if a bet on the '3 numbers correct' section comprises two numbers and a void number, this bet will be settled on the odds applicable to the '2 numbers correct' section. If a Customer takes the same number twice the second or subsequent time it is selected it will be treated as a void number and settled accordingly. c) If for any reason a draw does not take place, bets will stand for the next specified available draw unless cancelled by mutual consent. d) When a 'Wednesday' or 'Saturday' draw is selected, but the bet accepted after the corresponding day's draw has taken place, the bet will be settled on the next nominated Wednesday or Saturday draw to take place. e) When 'Both Days' draws are selected, the bet will always be settled on the next two consecutive Wednesday or Saturday draws to take place after the bet has been accepted. On occasions when two or more draws take place on the same day, bets will be settled on the first (main) draw unless specified otherwise. f) When neither 'Wednesday' 'Saturday' nor both days is selected, the bet will be settled on the first draw to take place after the bet has been accepted. g) All bets will be deemed to be on the 6 number draw unless otherwise stated. h) Bets are accepted on one, two, three, four numbers at the current odds. Multiple bets and perms are also accepted. For example you may bet doubles, three doubles & one treble, a Yankee,. Bets are not accepted on 5 or 6 numbers and if taken in error the stakes will be apportioned over fours & five numbers. i) Results are broadcast live on SIS and are available shortly after the event. j) Currently Three Draws take place each Wednesday and Saturday. All bets will be settled on the First Draw each Wednesday and Saturday unless the customer clearly indicates "Draw 2" or "Second Draw" or "Draw 3" or "Third Draw".) The advertised time of the Irish Lottery draw is "around 8.00pm", therefore the latest time for acceptance of any Irish lottery bet is 7.45pm on a

Wednesday and a Saturday. Any bet inadvertently accepted after this time will be void, win or lose and stakes refunded. l) Any understated bet will be settled proportionately.

39. DAILY 49'S NUMBERS BET

We accept bets on the Daily 49's numbers game. Six numbers and a "Booster" (bonus ball) are drawn from balls marked 1-49 and the Customer may select one, two, three, four and five numbers and receive the odds accordingly. a) Bets are accepted on the '49's' events up to the official start time broadcast on SIS. Any bet accepted after this time will be void, except where we offer 'in-running' opportunities. b) When a specific draw time is selected e.g. 'lunchtime' or 'teatime' but the bet accepted after the corresponding day's event has taken place, the bet will be settled on the next 'lunchtime' or 'teatime' draw to take place. c) When 'both' draws are selected the bet will always be settled on the next two events to take place after the bet has been accepted. d) When neither 'Lunchtime' 'Teatime' nor 'both' is selected, the bet will be settled on the first event to take place after the bet has been accepted. e) The number of draws will be determined by the 'No of days' requested. e.g. if both Lunchtime and Teatime draws are selected for the next five days then the bet stands for the next 5 consecutive lunchtime and teatime draws. f) If for any reason an event does not take place, bets will stand for the next available '49s' event unless cancelled by mutual consent. g) Bets are accepted on one, two, three, four numbers at the current odds. Multiple bets and perms are also accepted. For example you may bet doubles, three doubles & one treble, a Yankee,. Bets are not accepted on 5 or 6 numbers and if taken in error the stakes will be apportioned over four numbers. Multiple bets are also accepted on a single '49's' event, for example Trixies, Patents, Yankees. '49s' Bets will not qualify for consolations or bonuses if placed on our range of speciality bets e.g. Lucky 15 etc. h) '49's' bets cannot be combined with any other betting event, nor may two or more events be combined in accumulative bets. j) Results are broadcast live on SIS and are available on www.49s.co.uk or by calling our office. k) We would point out to Customers that SIS normally operate 49's draws on a Sunday. Customers betting a number of draws on the 49's will automatically have the Sunday Draws included. If a Customer places a 49's bet on the Friday morning for the next six draws (given there are two draws daily) they will be on the Friday, Saturday and Sunday Draws. l) Any understaked bet will be settled proportionately. Due to the high odds obtainable on some numbers betting we advise Customers to have regard to the relevant maximum payouts when staking wagers. m) Our rules will apply to any situations not covered by the above '49s' rules.

40. RAPIDO

a) No Telephone bets are accepted for Rapido -We do not accept Rapido bets through our telephone betting service and any accepted in error will be made void. b) Rapido in shop – Rapido is accepted in our branches subject to the following. Rapido draws are shown live on SIS every day, Monday to Friday (and some Saturdays and Sundays. There are 80 numbers ie. 1 to 80, within the draw. 20 numbers will be randomly drawn from these 80 in each draw. You can choose up to 10 numbers and the winnings (total returns) available for each bet are shown in the grid below and are calculated to a £1 stake. The draw is broadcast live on SIS and results are displayed in shop following each draw. Bets on more than 7 numbers will not be accepted. If you make more than 7 selections, your bet will be void, win or lose Bets are accepted on Rapido draws up to the official start time broadcast on SIS. Where a bet is placed too late for the draw nominated a single draw entry will be settled on the next draw to take place after the bet has been accepted, regardless of the draw time/number indicated on the slip. Late selections in a multiple draw entry will be made void. When a draw(s) has not been nominated, the bet will be placed on the next available draw to take place after the bet has been accepted. A Rapido bet cannot be combined with any other bet, nor may two or more draws be combined in accumulative bets. Multiple draw entries apply to the next consecutive 'Rapido' draws e.g. if 4 draws are chosen, numbers will count for the next 4 consecutive "Rapido" draws to take place after the bet has been accepted, unless otherwise instructed. If for any reason a draw does not take place, bets will stand for the next available Rapido draw, unless cancelled by mutual consent. Winnings (returns) quoted on promotional posters and slips refer to a £1 unit stake and stakes of different denominations will be settled in proportion. Please note winnings quoted include the £1 stake. Where you have indicated how many numbers you want to bet on at the top of the slip, but this differs from the number actually chosen, the bet will be settled on the c) Rapido 'Heads or Tails?' - 'Heads or Tails?' bets can be placed on any Rapido draw shown live on SIS. For 'Heads' 11 or more of the 20 numbers drawn must be in the range 1-40. For 'Tails' 11 or more of the 20 numbers drawn must be in the range 41-80. For 'Level' 10 numbers must be drawn in the range 1-40 and 10 numbers in the range 41-80.'Heads or Tails' selections taken from different draws only may be combined together in accumulative/multiple bets

41. DAILY MILLIONS

If a draw is not specified on the slip bets will be settled on the main draw to take place after bet acceptance (For example, bets placed after the Saturday draws, and prior to Wednesday's draws, will be settled on the result of Wednesday's Main Irish Lotto draw. Bets placed after the Wednesday draws, and prior to Saturday's draws, will be settled on the result of the Saturday Main draw). The bet slip must be clearly marked with second or third draw for those bets to stand on Wednesday or Saturday otherwise settlement will be made on the main draw. If a draw does not take place on any one day they will be void.

42. SPANISH LOTTO

If a draw has not been selected (ie: ticked) on the slip the bet will stand on the first draw to take place after the bet has been placed. For example, bets placed after the Saturday draw and prior to the Thursday draw will be settled on the result of Thursday's Spanish Lotto result, and Bets placed after Thursday's draw and prior to the Saturday draw will be settled on the result of Saturday's Spanish Lotto result. If the draw does not take place on either Thursday or Saturday, the bet will stand on the next draw to take place, unless cancelled by mutual consent before the event.

43. NEW YORK LOTTO

The draws takes place early every Wednesday and Saturday (which in UK time is Thursday and Sunday morning). Six numbers, plus a bonus number are drawn from balls marked 1-59. Bets placed after the close of business on Saturday and up to the close of business on Wednesday (UK time) will be settled on Thursday's draw (actually Wednesday's draw New York time), unless otherwise instructed. Bets placed after the close of business on Wednesday and up to the close of business on Saturday (UK time) will be settled on Sunday's draw (actually Saturday's draw New York time) unless otherwise specified. There should only ever be one draw on the same day but if two or more draws take place on the same day, bets will be settled on the first draw. If a draw does not take place, bets will stand for the next New York Lotto' draw, unless cancelled by mutual consent.

44. VIRTUAL RACING

We accept bets on "Virtual Racing" where computer simulated races are shown by SIS. Form is shown in the Racing Post and the S.P.'s are announced by SIS with each-way bets being settled on the same place terms as for live racing. a) Computer straight forecasts and Tri-casts are accepted with dividends declared to a £1 stake. b) Un-named favourites are accepted. c) Where a customer makes a selection, either by name or number or times it for a race that has already been decided then the bet will be void, win or loose and stakes refunded.

45. FOOTBALL

Coupons – Please not coupon prices are subject to changes. Please check at time of placement for latest correct prices. For 'mark sense' and 'call over' bets prices shown upon receipt at time of placement will apply. Unless otherwise specifically stated, all football bets are decided on play completed in 'normal time' (ie: bets will be settled on the score at the end of the 2nd half. Extra time and penalties do not count – also known as 'the 90 minute rule').

General : If a match has been completed but the result is later deemed void, all bets will be settled on the original result regardless of any subsequently rearranged fixture. If a match is postponed or cancelled, any bets struck prior to the scheduled start of this match will be deemed void. The only exception to this will be if the game is subsequently played within two days of the originally scheduled kick-off. (For example: if the game was postponed or cancelled on the Monday at 3:00pm, the bet will still be valid providing the game is started by midnight on the Wednesday of that same week). Unless markets have already been determined all bets will be deemed void if the game is abandoned before the end of the 2nd half. The exception to this rule will be if the game is subsequently completed within 24 hours of its abandonment. This rule will apply even if the governing body declare that the result of the shortened match will stand for competition purposes (ie: FIFA award a 2-0 victory to one of the teams). Selections which are involved in matches where there is a change made to their scheduled opponent, or if the venue is changed (ie: the home team plays away, or changes to a neutral venue) will be deemed void. 'Easy Slips', coupons and standard betting slips will be settled at the price prevailing at the time of bet placement. This will govern settlement irrespective of the pre-printed odds shown on the coupons. Where plain betting slips are used to place bet(s), but the bets do not nominate the date of the match, the bet will be settled for the match in which the selection plays first. Any bets placed on plain betting slips will not qualify for the bonuses or consolations offered on special/section lists. (The special/section lists refers to the division of football coupons whereby a customer can select a team from each section and if all these selections are winners, a bonus or consolation will be paid). 1.If on a plain betting slip, a team has been selected to beat a different opponent to that which is scheduled (with the exception of 'Mythical Match' bets), the bet will

stand for selection's scheduled match or opponent. Where a draw has been nominated, the selection will be void and the bet settled on the remaining selections. The same principle will apply where two teams have the same name. The minimum odds and returns printed at the head of each coupon list are for guidance purposes only and settlement will always be at the current individual match odds quoted for each game. Similarly, the dates, venue and kick-off times for the matches printed on our coupons are for guidance purposes only. Incomplete lines on the 'Sections List' of our coupons will stand and settlement will be based on the individual odds quoted for each selection. If a match is played on a neutral ground the team printed on the left will be regarded as the home side and the team printed on the right as the away side. Permutations must be accompanied by clear instructions. Bets with multiple selections without specific instructions, will be settled as Accumulators, subject to any maximum/minimum requirements.

PROBLEMS WITH BET INSTRUCTIONS

Any bet taken in error for a match, tournament or market for which no prices are available will be deemed void. If any selections are unclear or illegible, they will be deemed void. Unless otherwise requested by the customer, all bets which state a particular team to win will be settled on the 90 minute result of the next match they play. Instructions for any bets placed on the 'outright result' or 'to win in extra time' markets, must be clearly written on the slip at the time of acceptance. Similarly, instructions for Ante Post bets (ie: Manchester United to win the Premier League) must be clearly stated on the bet slip at the time of acceptance, otherwise the bet will be settled on the next match which that particular team play. Settlement of incorrectly staked bets or incorrect instructions will be made in accordance with the rules as stated in the General Betting Rules section.

FIRST, LAST, ANYTIME PLAYER TO SCORE MARKETS

Any player who takes the field between kick-off and the final whistle will be regarded as a participant for First, Last and Anytime scorer bets, subject to the proviso that bets on players who could not have scored the first goal will be void. However, a player who does not take any part in the game will be deemed a non-runner. Own goals do not count in this market, which means if an own goal is scored during the course of the game it will be discounted for settlement of First, Last and Anytime scorer bets. If there is more than one competitor with the same surname and the selection has not been identified by either their first name, price or the team where applicable, the competitor with the lowest advertised price will be taken as the selection. Other related markets where the 'Anytime Player to Score' rules will apply are: A player to score two or more goals. A player to score three or more goals etc. Should there be any doubt as to whether a bet is intended for First, Last or Anytime goal scorer, the bet will be settled on the First goal scorer market.

SCORECAST BETS The 'Scorecast' market is predicting the First or Last player to score and the Correct Score in the same game. The following rules apply for 'Scorecast' markets: First or Last goal scorer must be specified at the time of bet acceptance, or the bet will be settled on the First goal scorer. The 'Scorecast' price will be different from the Accumulator price for the two outcomes. If a selected player does not take the field before the first goal scorer is known he will be considered a non-runner for 'Scorecast' settlement, the bet will be settled as a Correct Score Single. If the name of the winning team has been omitted from a 'Scorecast' bet, with no qualifying price laid, in all cases the correct scores will stand for the selected First goal scorer's team (For example: a win Double: Van Persie & 3-2 will be settled on Van Persie to score the first goal and Man United to win the match 3-2).

WINCAST BETS The 'Wincast' requires you to select a player to score at anytime and their team to win in a double. Bets will be settled at the combined odds advertised or displayed on our coupon. Unless otherwise stated extra time does not count. The Wincast price will be different from the accumulator price for the two outcomes. If a player does not start a match, or a match is abandoned all 'Wincast' bets will be void.

ADJUDICATION OF RESULTS (including First goal scorers) Football bets will be settled on the basis of results determined by the initial decision of the Press Association (PA). If the PA do not cover a match, settlement will be based on the results as determined by the relevant football association.

MATCH SPECIALS The following general rules apply for special betting markets and will be available for selected football matches. **Total Bookings** The maximum number of points that can be allocated to one player is 35, which equates to a sending off comprising 2 yellow cards (=10 points) + 25 points for the red card. Cards will only count if shown to active players (ie: the player is one of the eleven currently participating in the match, on the pitch) during normal time. This market will be settled according to the match facts as published by the PA.

TOTAL CORNERS Only corners which are actually taken will count for settlement purposes (ie: a corner given prior to the final whistle, but not taken will not count). **First Team to Score** This market involves predicting which of the two teams will score the 1st goal (or the next goal if in-running) or if no goal will be scored.

ANTE POST FOOTBALL (League Winners) All bets are settled on the final league placings regardless of the results of any divisional play-offs. Bets on 'who will win' a league will be settled on the team which is awarded the trophy. If any team fails to complete all of its fixtures, bets will stand for settlement purposes.

HEAD TO HEAD MATCH BETS For settlement purpose, only official league games will be taken into account and not play-off games. If two teams finish the season on the same number of points, having completed all their games, final league positions will be determined by goal difference. The team with the highest goal difference will occupy the highest position. If the goal difference is level, the team that has scored the most goals will be considered the winner.

SEASON HANDICAP BETTING each team will have allocated a handicap at the start of the season. This handicap will be added to their final points total at the end of the season to determine the winner. Goal difference will not count. In the event of a tie, dead heat rules will apply.

MANAGER MARKETS Where Manager Markets are offered (Who will be a named club's next Manager?) bets will be settled as the next permanent manager announced by the club unless otherwise stated. Interim and caretaker appointments will not count for settlement purposes.

46. IN PLAY BETTING

Whilst we endeavour to ensure that the odds displayed for in running betting are current, on occasions, these may differ from those available at the time of your enquiry. The odds given at the time of bet acceptance will determine settlement. Next Team to Score- Own goals do count and the winner will be the team accredited with the goal. Player to score the next Goal - When Betting in Play we offer a price on the Player to score the next goal (1st/ 2nd and 3rd goal etc.) This market is settled on a no goal – no bet basis. In other words, if a game stands at 1-1 after 60 minutes and we offer betting on 'which player will score the 3rd goal?' all stakes on the player to score the 3rd goal will be refunded if the game remains 1-1. For Betting in Play purposes, please note that we quote a price for 'own goal' (unlike betting before the match where own goals are not counted in the player to score markets). Therefore, if the next goal to be scored is given as an own goal, this will be settled as a winner and betting will move to the next goal to be scored.

47. SPORTS BETTING GENERAL

For all sporting events including the Olympic Games, World and European Championships bets will be settled on the official standings immediately after each individual event i.e. The Podium position or medal ceremony will count as the official result and any subsequent amendments to the result will not count. Where a customer fails to request a price or the price is not written on the slip settlement will be at Ansells price available at the time of placing the bet. Place terms on sports betting are those that were relevant at the time that the bet was placed. If you place an each-way bet and you are uncertain as to the current place terms you should ask the counter assistant or telephonist to confirm them at the time. In the event of the number of sets being played is changed (For example a match that was originally scheduled to be played over five sets being reduced to three), then match bets will stand but set betting will be made void. For bets such as Managers who will not be in charge of their team by the end of the season etc. the end of the season is determined as the time when the programme (including play-offs), for that particular league or competition, has been completed. Single bets only are accepted.

48. AMERICAN FOOTBALL

a) Match Betting: Where odds for both outright win and handicap betting are advertised, unless the handicap or a qualifying price has been requested, all bets will be settled on the outright win. However, where only handicap betting is available, bets will be settled at the published handicap whether requested or not. b) Winning margin betting is from scratch. c) Overtime counts except for betting on the 'Double Result' or the 'Quarter with the most points'. d) Individual player bets e.g. "first touchdown scorer" will stand if a player is "suited up" and ready to play. Bets on a player who is not "suited up" will be void. e) Abandoned or postponed matches are void unless re-arranged and played in the same 'American Football Week' (Monday-Monday) unless bets such as 'First touchdown Scorer' are resolved at the time of abandonment. f) Outright bets stand providing at least 55 mins of play have taken place and an official result is declared.

49. ATHLETICS

Race and Outright Betting: All in compete or not. In the event of a disqualification, the 'Medals Ceremony' will count as the 'weigh in' and this will determine the settlement of bets. In the absence of a medals ceremony, bets will be settled on a 'first past the post' basis.

50. BOWLS

Outright Betting: All in compete or not. Match Betting: In the event of a match starting but not being completed, the player progressing to the next round will be deemed the winner. Set betting will be void.

51. BOXING

a) If a contest is postponed, bets on it will stand for thirty days, inclusive of the original date for the contest unless the bet is called off by mutual agreement. Should there be a substitution for one of the boxers, bets on the original contest will be void. b) A price will be offered for a draw and in the event that is the result bets on either boxer will be lost. c) Round by Round Betting: If for any reason a points decision is awarded before the full number of rounds are completed or if a boxer is disqualified, bets will be settled on the round in which the fight was stopped. Bets which nominate 'to win on points' will only be deemed to be winners only if the full number of rounds has been completed. d) If a boxer withdraws during the period between rounds, the fight will be deemed to be won in the previous round. If for any reason the number of scheduled rounds is changed, then all round by round bets will be made void. e) Outright bets are settled on the result as declared in the ring and are not subject to any revisions or amendments made after the boxers have left the ring.

52. CRICKET

a) Singles & upwards accepted. At least one ball must be bowled in play after a bet is struck for any bet to stand. b) i) Outright Betting – If a match is shortened bets will be governed by the official competition rules. Where no official result is declared, outright bets will be made void. ii) Tied Test Match – In the event of a tied test match (ie. where all innings have been completed and both teams have the same score) dead heat rules will apply and stakes on the draw will be lost. c) If a match is abandoned due to outside interference and no official result is declared, bets will be made void. d) i) County Championship Match betting: Bets will only be accepted up to the advertised start of play on the first day of the match. ii) No price will be offered for the draw. In the event of a draw all bets on the match result will be made void In the event of a tie then dead heat rules will apply. Abandoned or postponed matches are void. e) i) Top batsman: Betting is available on the first innings only, unless otherwise stated. Top Wicket Taker – Top wicket taker refers to the whole match unless otherwise stated. Bets on each of these markets stand regardless of the number of overs bowled. ii) Bets placed on any player not in the starting 11 are void. Bets placed on players who are selected but do not bat will be deemed to have scored zero runs and those who do not bowl to have taken zero wickets. f) Total Runs: For bets to stand the total number of overs must be bowled, unless a winning market has already been established or the batting side is bowled out, declares or has no players left in the team that are available to bat. g) Total Wickets Lost In Innings: For bets to stand the total number of overs must be bowled, unless a winning market has already been established or the batting side is bowled out, declares or has no players left in the team that are available to bat ie. through illness or injury. A player who retires injured will not count as a wicket lost. h) Next Man Out: Both players must be at the crease at the same time for bets to stand. In the event of neither player being dismissed nor one of the players retiring hurt before a wicket has fallen, bets will be void.

53. DARTS

Outright Betting: All in compete or not. Match Betting: In the event of a match starting but not being completed the player progressing to the next round will be deemed to be the winner. Set betting will be void.

54. GAA

All National league matches are settled on 60 minutes play only. All McCarthy Cup and Sam Maguire Cup matches are settled on 70 minutes play only. All Ireland betting where we are offering odds to win cup and provincial title, you cannot couple the same team to win both in a double. If the second half of any match does not start the whole match is void. Abandoned or postponed matches are void

55. GOLF

a) Outright Bets: In most tournaments prior to commencement, we bet 1/4 odds the first five places but this is not guaranteed and you should enquire the exact place structure when placing your bet. Once a tournament is in progress, different place terms may apply and will normally change daily. A play-off will decide the actual winner and where a tournament is decided by one it will govern settlement of win bets. Dead heat rules will apply for placing. In outright tournament bets should a player retire for whatever reason at any stage after commencing the tournament then stakes on that player will be lost. Outright Betting: Stakes on players who withdraw before a tournament starts will be refunded and no Tattersalls rule 4 deduction will apply to winning bets. **b) Tournament Match Bets:** The winner will be the player achieving the highest placing at the end of a tournament. Should one golfer fail to make 'the cut' the other golfer will be deemed the winner of the match. Should both golfers fail to make 'the cut' the golfer with the lowest score will be the winner. Should both golfers fail to make 'the cut' and both have identical scores the match will be settled as a draw. Similarly should both golfers complete the official number of holes and end up on the same score then the match will be a draw and settled accordingly. If one player is

disqualified, either prior to the completion of two rounds or after both players have made the cut, the other player is deemed the winner. If a player is disqualified during either the 3rd or 4th rounds, when his opponent has already missed the cut, the disqualified player is deemed the winner. If both players are disqualified the player progressing the furthest in the tournament will be deemed the winner of the match. Where a draw price is quoted and a draw takes place, clients betting either player will be on a loser. Where a draw price is not quoted then dead heat rules apply in the event of a draw. Should any player fail to start a match or complete at least 18 holes of the tournament, the match will be made void and stakes refunded on both players. **c) Golf Groups/Top UK Player etc:** The winner will be the player achieving the highest c) Golf Groups/Top UK Player etc: The winner will be the player achieving the highest placing at the end of a tournament. In the event that no member of the group completes all the rounds the golfer who progresses furthest in the tournament will be the winner. In the event that all the group are dismissed from the tournament at the same stage then the golfer with the lowest score will be the winner. Dead heat rules will apply in the event of a tie except where the winner is determined by a play-off. Non-runner no bet, deductions on remaining selections in line with Tattersalls' Rule 4(c) **d) Golf 18 hole Match Betting:** They are based over one round only with the golfer with the lowest score deemed to be the winner unless it is a match-play tournament where it is decided by holes won or lost. Should a player fail to start a two ball match, all bets on that two ball will be made void and stakes refunded on both players. All players must complete 18 holes, otherwise all bets on 2 or 3 ball pairing or any group are void. In the event of a 2 or 3 ball being rearranged, bets will stand on the original pair or group. In 2 ball betting a price will be offered for a tie. Dead heat rules will apply to 3 ball betting. **e) General Rules:** Should a tournament be abandoned for whatever reason bets will be settled on the official result providing at least one round has been played, unless there is no further play after a bet has been laid in which case it will be void. A player is deemed to have played once they have teed off. In the event of a player withdrawing or being disqualified after having teed off, stakes will be lost on outright and group betting and in the case of match betting when at least 18 holes have been completed. However, 2 or 3 balls will be void unless the 18 holes are completed by all the players.

56. MOTOR RACING

Outright Betting Formula 1 Championship Betting: All in compete or not. Bets will be determined by the number of points accumulated immediately following the final Grand Prix of the season and will not be affected by any subsequent enquiries. **Individual Grand Prix Betting:** All in compete or not. In the event of a disqualification, the podium presentation will count as the 'weigh-in' and this will determine settlement of bets.

57. RUGBY LEAGUE & RUGBY UNION

a) Singles upwards accepted. b) i) Match betting – extra time does not count ii) In tryscorer bets, penalty tries do not count These minimums will apply unless indicated otherwise on the coupon. c) Match betting: where odds for both outright win and handicap betting are advertised, unless the handicap or qualifying price has been requested, all bets will be settled on the outright win. When only handicap betting is advertised then all bets will be settled on the handicap whether requested or not. Winning margin/correct score betting is from scratch. d) Abandoned or postponed matches: are void unless rearranged and played in the same 'Rugby Week' (Monday to Monday) unless bets such as 'First Tryscorer' are resolved at the time of abandonment. Any bet reduced by an abandoned, postponed or re-arranged match will stand on the remaining selections irrespective of any minimum selections stated. e) In the event of a change in venue or opponent from the one advertised all bets for that match are void.

58. SNOOKER

Outright Betting: All in compete or not. **Match Betting:** In the event of a match starting but not being completed the player progressing to the next round will be deemed the winner. **Frame Betting** however, will be void and stakes returned.

59. TENNIS

Outright Betting: All in compete or not. In the event of a match starting but not being completed all match and set betting will be void. In the event of a change for whatever reason in the number of sets being played, match bets will stand but set betting will be void. e.g. a match originally over 5 sets is reduced to 3 sets because of bad weather or other circumstances. Bets placed after the semi-final stage will be classified as match bets and in the event of the match not taking place or starting but not being completed, bets will be void. In the event of (a) a change of playing surface or (b) a change of venue or (c) a change from outdoor to indoor or vice versa – all bets will stand.

60. CHRISTMAS BETS

a) White Christmas: An official Met Office/Weather Centre must verify that snow has fallen at the nominated location at any time during the 24 hours of the 25 December. Single bets only are accepted. Accumulative bets taken in error will have the stake split and settled as singles. Bets only accepted for locations at which there is an official Met Office/Weather Centre unless any other body previously advertised. In the event that the location is not nominated or a qualifying price indicated the bet(s) will be void and stakes returned. b) Christmas No. 1: Settlement will be based on the last BBC1/ Radio 1 pop chart to be released on or before 25th December. Bets on singers or groups that do not release a record will be lost. Bets placed on an individual performer who combines with another performer(s) will only stand if the specific grouping has been stipulated when the bet is placed. c) Top TV programme on Christmas Day: Bets will be settled on the 'consolidated' viewing table supplied by B.A.R.B. which is the official standard for the broadcasting industry. Omnibus editions on another day that contain repeated episodes of Christmas Day programmes are not included.

61. POLITICAL BETTING

Election Betting: All betting on General Elections and By-Elections is singles only. Accumulative bets accepted in error will be settled as Singles with the stake apportioned. A single selection taken from a political event may be combined in accumulative bets with selections taken from non-political events. Doubles combining the UK and American Election are also acceptable. Bets on who will win a General Election will be settled on the basis of the party who wins the most seats. The speaker if seeking re-election will not count. Budget Speech: Betting may be offered on the length of the Chancellor's speech and will be settled on the basis of information supplied by the Press Association. American Presidential Election: All bets are settled on the winner of the election as opposed to the person who is inaugurated.

62. REALITY SHOWS

Bets will be settled on the official results. If two or more participants are evicted in a specified eviction market and the order of eviction is clear then this will be used for settlement purposes. If the order of eviction is unclear then Dead-Heat rules will apply. Evictees and walk-outs will be settled as losers. A contestant leaving by other than an eviction before a nomination round has taken place will be deemed a Non-Runner for that eviction and a Rule 4 may apply. Others may be added to the market at any time.

63. GAMING MACHINES - GENERAL

The maximum payout to any one customer or group/syndicate of customers, including bets from the same source is £10,000 on any terminal on any day. Groups/syndicates of customers include associations or groups of individuals acting in concert, request, or recommendation from a third party. The maximum payout on any single event is £500. Once betting selections are made, pressing the 'Bet / Start' button on the terminal determines that the bet will be placed on the next random draw generated by the system's central server. Should a draw, for whatever reason, not take place, then bets will stand on the next randomly generated draw. If the central server is unable, for whatever reason, to provide another draw, then the bet will be cancelled. Should this occur, the customer will be advised as such, and the customer's balance retained at its previous level. In the event of a machine failure, the customer should immediately make Ansells staff aware so as to enable the validation of any claim via the shop's 'Back Office PC'. Ansells are not responsible for any malfunctions in either the content or the transmission of the data, which enables the events to take place. This includes any attempt from an external source to either defraud or otherwise interfere with the transmission of the event. Payment will only be made to customers against balance amounts validated by the 'Back Office PC' at the originating branch. Ansells cannot accept liability for claims not validated in this manner. The 'Back Office PC' communicates with the system's central server and holds transmission logs for all machines in the shop at the originating branch. The central server is operated by an independent company from a remote site. 'Back Office PC' data will be considered as the only true record of any bets made, winnings due or outstanding balances. Individual rules are available within each event available on the betting terminals. These apply to any situations not covered by these rules. Should Ansells have evidence of fraud or malpractice resulting from a payment claim, then Ansells reserve the option to withhold payment until such time as an enquiry is completed. A decision on payment will then be made in accordance with the findings of said investigation.

64. RULE CHANGES

On occasions it is necessary to make amendments to our rules. Any amendment(s) will be notified to Clients by reference to this website and/or in a copy of our printed rules, Clients may request a copy of our printed rules at any time. Any changes will supersede the relevant previous rule and are to be read in conjunction with these rules.

65. UK REGULATION

Please note that ANSELLS are regulated and licensed by the Gambling Commission and we will at all times comply with applicable laws in the UK. Your contract with ANSELLS is therefore now legally enforceable and is governed by these "Fair Play" rules.

66. RESPONSIBLE GAMBLING

Ansells want you to enjoy both your shop and telephone betting experience and we respectfully advise you to follow these guidelines:

- Set yourself a daily deposit limit
- Try and establish limits to your gambling before you commence betting.
- Remember to take regular breaks when gambling
- Gambling is not advised if it interferes with your daily responsibilities.
- Gambling is not advised if you are in recovery for any dependency or under the influence of alcohol or any other substance.
- Gambling is not advised if your primary aim is to recoup any debt or losses with your winnings.
- If you wish further advice or help with responsible gambling then contact one of the following organizations: Gamblers Anonymous - www.gamblersanonymous.org Tel Helpline 0207 384 3040 Responsibility in Gambling Trust - www.gambleaware.co.uk Gamcare - www.gamcare.org.uk Tel Helpline 0845 600 0133

67. SELF EXCLUSION

Ansells realise that most Customers are able to enjoy their gambling but that for a small number of Customers gambling ceases to become fun and could become a problem. For those Customers who wish to restrict their gambling Ansells provides a self-exclusion policy which enables Customers to close their account and or exclude themselves from our premises for a minimum period between six months up to five years. If you require further information regarding this facility please contact Customer Services on 0333 577 500 Mon to Sat 9.30am to 5.00pm and please speak to our bet acceptance department. We will use our reasonable endeavours to ensure compliance with self-exclusion but we do not accept responsibility or liability if you continue gambling and/or seek to place a bet with us and we fail to recognize that you have requested self-exclusion.

68. FREE BET TERMS & CONDITIONS

- Only one new promotion permitted per person, family, household address, email address, telephone number, debit/credit card and shared computer/IP address, e.g. public library or workplace. Existing customers or duplicate accounts do not qualify.
- Any free bet stake will not be included in any returns made) the odds (or combined odds) of your qualifying bet(s) must be Evens or greater.
- Free bet offers are only available after settlement of your qualifying bet(s).
- Grand National Bets do not qualify for free bet entitlement
- the free bet can be used for any single or combination bet up to the total value allowed.
- We reserve the right to terminate any promotion without prior notice.
- Free first or last goal scorer bets will be considered void if the first goalscorer is a non-runner. The free bet stakes will not be returned.
- Any free bet placed on a non runner will be deemed a loser. The Free bet stakes will not be returned.
- The free bet cannot be used in conjunction with any other offer.

69. GENERAL TERMS & CONDITIONS FOR BGT TERMINALS IN SHOPS WHERE AVAILABLE

The maximum amount that can be won with any ticket or series of tickets placed by the same person or associates over the same events is £50,000. Ansells & BetAnsells Specials & Concessions do not apply. The prices offered on the BGT betting terminal ("terminal") may differ from the prices available elsewhere in the shop. All bets placed on a terminal will be settled at the odds offered on the terminal at the time the bet is struck. Exceptions being where there is an option to place a bet at the Starting Price on a horse or greyhound race or where an obvious error has occurred in which case the correct odds will be applied to the bet. Winning bets placed on a terminal can be collected only at the Ansells, BetAnsells branch in which the bet was placed. Returns will only be paid to customers on surrender of their receipt. You agree that you will seek to claim any winnings as soon as possible after a winning bet is settled.

Betting Rules

Bets placed on a terminal will be settled in accordance with our shop rules except for the following amendments:

General Horse Racing Rules

Horse Racing bets do not pay double result - terminals pay "rules of racing".

If a race programme is abandoned or postponed bets will be void - without exception.

If no official SP or industry SP is returned bets will be void.

Should a tricast include two non-runners the bet will be settled as a single at SP.

Greyhound Racing Rules

Should any greyhound be withdrawn all bets placed at a show price prior to withdrawal on that race will be settled using Rule 4.

General Sports Rules

Any bet inadvertently accepted after the betting has closed or where the event was resolved will be void.

American Football

For settlement purposes the team listed first in the event is the home team. Example, Team A v Team B, Team A is the home team.

At least five minutes of official time must elapse in the fourth quarter for bets to have action.

Abandoned or postponed games are void unless played within two days of the officially listed start time.

Baseball

For settlement purposes the team listed first in the event is the home team. Example, Team A v Team B, Team A is the home team.

Listed pitchers must play for bets to stand. Where pitchers are not listed at time of bet placement, bets will stand regardless of which pitchers start.

Should a game not start within two days of the officially listed start time due to rain delay or similar events then all bets are void.

Basketball

For settlement purposes the team listed first in the event is the home team. Example, Team A v Team B, Team A is the home team.

Tennis

A match must be completed for all bets to stand unless a market has already been determined before the match reached its full result. In this case, for determined markets (e.g. Winner of the First Set), all bets on this market stand.

Boxing

Should a contest take place in a country different from the original country all bets will be void. If a contest takes place in a different venue in the same country all bets are valid.

Cricket

Abandoned or postponed games are void unless played within two days of the officially listed start time.

Rugby Union

Abandoned or postponed games are void unless played within two days of the officially listed start time. This is for all bets regardless of the score at the time of abandonment.

Soccer

Abandoned or postponed games are void unless played within 72 hours of the officially listed start time.

Rest of the Match Bets - This bet is offered in play and offers a market on what will happen in the remainder of the match. For example if team A is leading 2 - 0 after 20 minutes, the Rest of the Match market assumes that the score is 0 - 0, and the bet being offered is on the remainder of the match with 3 outcomes available, home win, draw and away win. If no further goals are scored in this match, the Rest of the Match Bet struck after 20 minutes would settle as a draw.

Volley Ball

Abandoned or postponed games are void unless played within two days of the officially listed start time.

Winter Sports

Abandoned or postponed games are void unless played within two days of the officially listed start time

70. DISPUTES & IBAS

No claims or disputes will be considered more than 12 weeks after the date of the original transaction. In the first instance, all claims / disputes should be raised with our Customer Service Department at complaints@ansellbookmakers.co.uk.

In the event of our Customer Relations representatives being unable to resolve your dispute, it may be submitted to IBAS (www.ibas.co.uk) an independent arbitration service and their decision will be final so long as the full facts are presented by all of the parties concerned.

A difference of opinion regarding any bet, or the terms on which a bet should be settled, shall not be the subject of litigation, court action or objection to a Bookmaker's Licence or Permit unless the dispute has been adjudicated upon by an arbitrator in accordance with these Rules and the decision of the arbitrator has not been implemented by the relevant party.